

IANA Department Update APNIC 33, New Delhi

29 February 2012 Elise Gerich VP IANA ICANN

Overview

- Continuous improvement
- Other Services
- Statistics & more

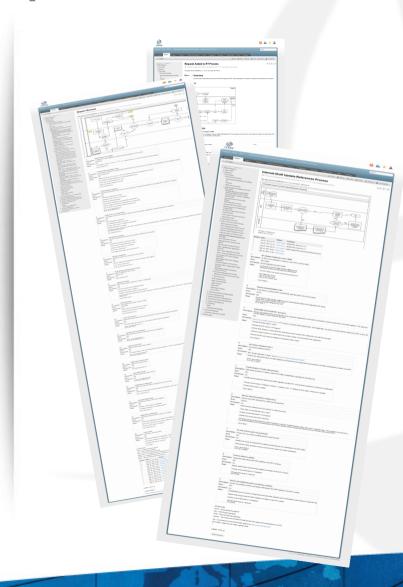
Continuous Improvement

Business Excellence

- 3rd annual EFQM selfassessment held in January 2012
 - Significant improvements for our customers in processes and key results
 - Next steps: continue measures for KPIs & identify additional areas for improvement

Standard process documentation

We have converted over half our core processes to a standardized format and will be converting more in 2012

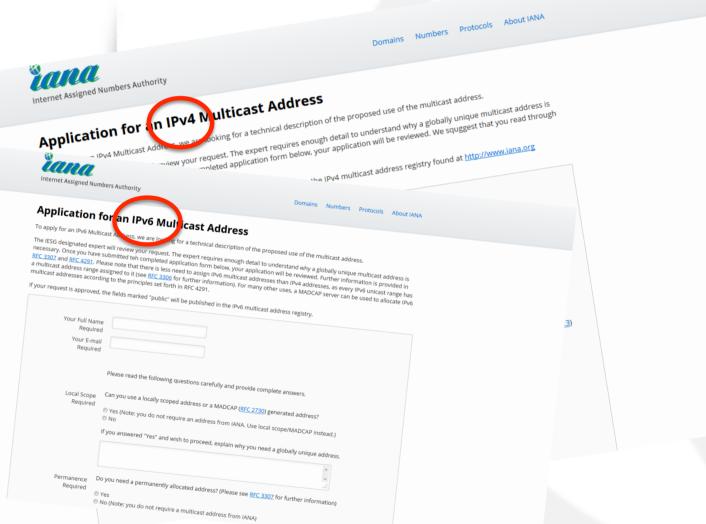


Customer survey



 We will be running a customer survey to gather structured feedback we can use to improve our services

Improving our request processes



Security & continuity



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- 4th annual security plan revised in November 2011
- 2nd IANA continuity exercise is planned for 2012, building on the success of 2010

Key Ceremonies since APNIC 32

- Ceremonies 7 & 8 were successfully completed
- Full transcripts & logs are published on the <u>dns.icann.org</u> web site

SysTrust certification renewed



Domains Numbers Protocols About IANA

Domain Names

Overview

Root Zone Management .INT Registry

.ARPA Registry

IDN Practices Repository

Root Key Signing Key (DNSSEC)

Overview

SysTrust Certification

Special Purpose Domains

DNSSEC SysTrust Certification

ICANN is committed to ensuring the security and stability of the Internet's unique identifier systems. As the DNSSEC Root Zone Key Signing Key (RZ KSK) manager, we are pleased to announce that ICANN's RZ KSK System has <u>achieved SysTrust certification</u> — an audit by the international accounting firm, PricewaterhouseCoopers, LLP (PwC) to ensure we have appropriate internal controls in place to meet the availability, processing integrity and security objectives for our RZ KSK System.



The Trust Services Principles and Criteria is an international set of principles and criteria developed and managed jointly by the American Institute of Certified Public Accountants (AICPA) and the Canadian Institute of Chartered Accountants (CICA). The SysTrust examination is a rigorous process developed by the AICPA and CICA to provide independent assurance that an organization's systems are reliable. Our SysTrust certification focuses on the following Trust Services principles:

- Availability the system was available for operation and use, as committed or agreed
- Processing Integrity the system processing was complete, accurate, timely, and authorized
- Security the system was protected against unauthorized access

Each principle is supported by well-defined and detailed criteria that encompass a company's infrastructure, software, data, people, and procedures.

ICANN engaged PwC to perform the SysTrust audit, which covered the period of 15 June 2010 through 30 November 2010. PwC evaluated the IT operational practices and controls around the ICANN RZ KSK System and awarded ICANN with an unqualified opinion. ICANN will renew this certification annually.

Other ICANN activities...

Time Zone Database



Domains Numbers Protocols About IANA

Protocol Registries

Protocol Registries

Time Zone Database

IANA's Performance IETF Draft Status

Time Zone Database

The Time Zone Database (often called tz or zone info) contains code and data that represent the history of local time for many representative locations around the globe. It is updated periodically to reflect changes made by political bodies to time zone boundaries, UTC offsets, and daylight-saving rules.

Latest version

Time Zone Data v. 2011n (Released 2 November 2011) tzdata2011n.tar.gz (205kb) Time Zone Code v. 2011i (Released 29 August 2011) tzcode2011i.tar.gz (135kb)

Mailing List

Edits to the Time Zone Database are discussed on a dedicated Time Zone mailing list. Contributions on information of revised time zones are welcome to be posted to this list.

- Subscribe/Unsubscribe from Mailing list
- Mailing list archive

Distribution

We provide access to the Time Zone Database via three methods:

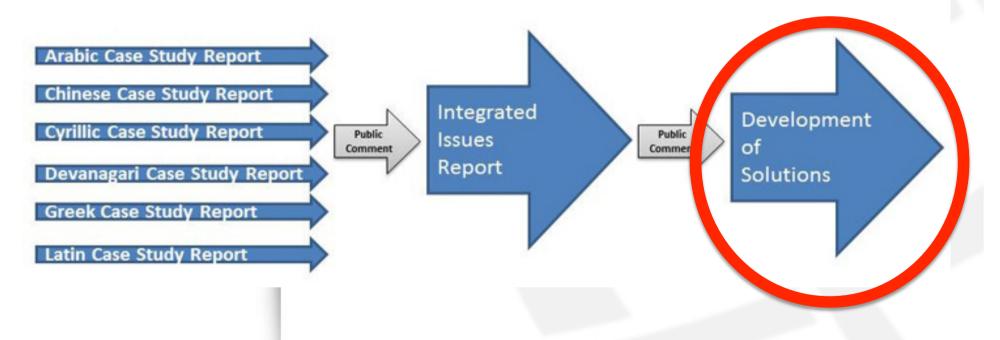
- HTTP: http://www.iana.org/time-zones
- FTP: ftp://ftp.iana.org/tz/
- Rsync: rsync://rsync.iana.org/tz/

Database Coordinator

As an interim measure, updates to the database will be performed by ICANN as instructed by the internet Engineering Steering Group (IESG). Long-term arrangements for management of the Time Zone Database are being finalised in the IETF. See <u>draft-lear-iana-timezone-database</u> for more information.

IDN Variant Issues Project Phases

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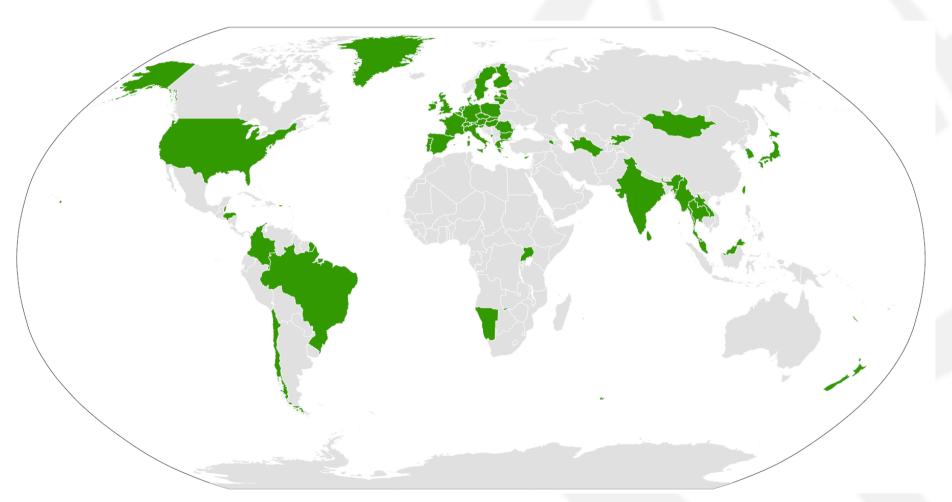


IDN Variant Issues Project Info

- Community wiki
 - https://community.icann.org/ display/VIP/Home
- Public discussion list vip@icann.org
 - https://mm.icann.org/mailman/ listinfo/vip

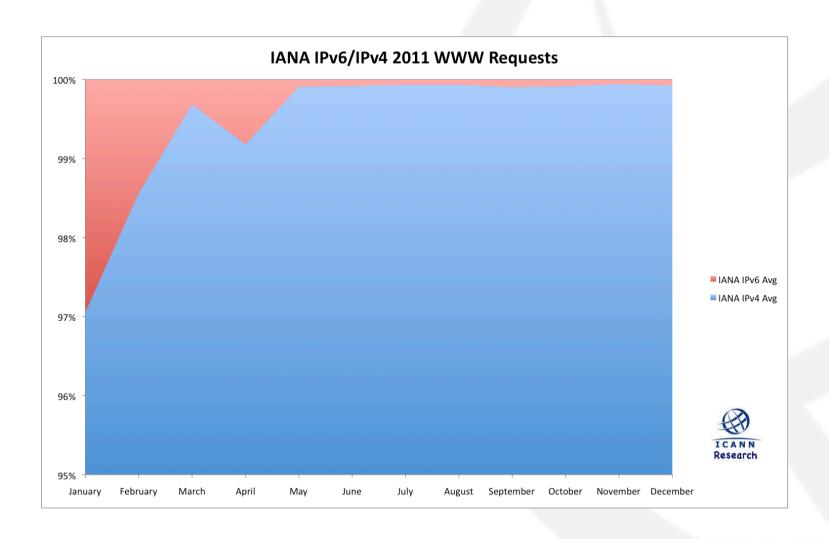
Statistics

ccTLD DNSSEC map - Jan 2012



http://www.icann.org/en/topics/dnssec/deploy-en.htm

IPv6 web stats



But wait, there's more!

Too much to report here

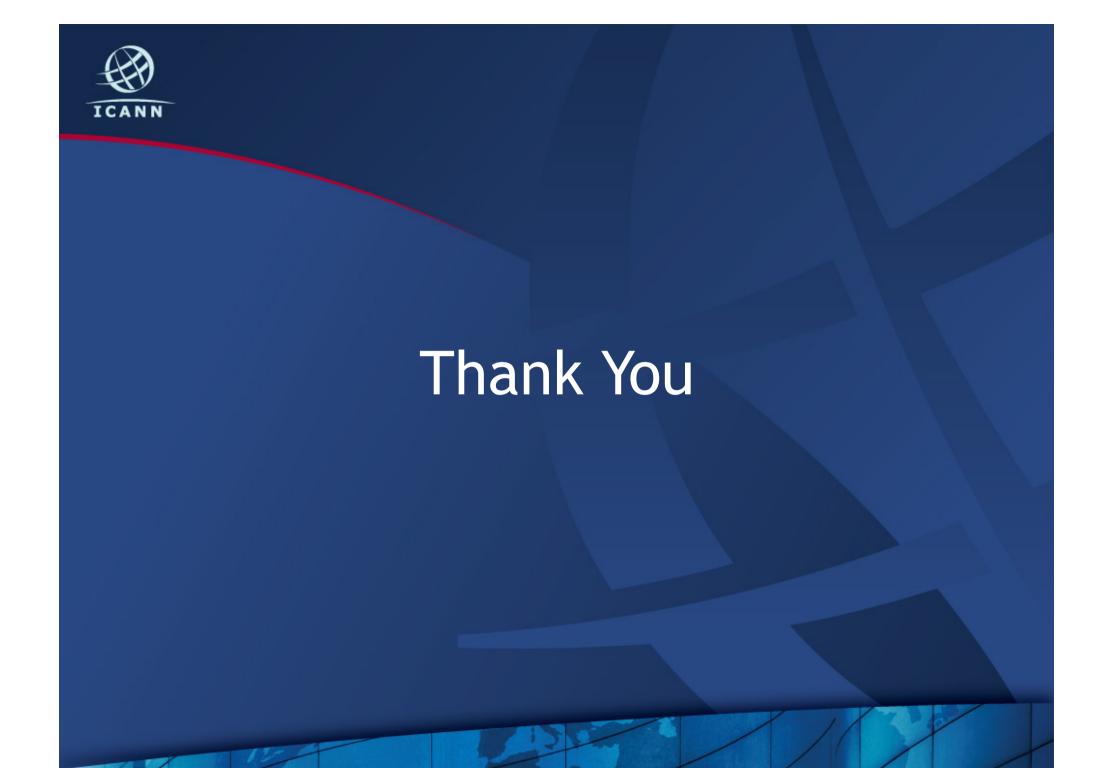
Check out our research web site for a series of daily reports on the health of Internet resources

http:// stats.research.icann .org



- BGP view
- RIR allocation graphs
- TLD DNSKey Report
- TLD Wildcard Report TLD DNSSEC Report
- IN-ADDR.ARPA DNSSEC Report
- IP6.ARPA DNSSEC Report

Mail terry dot manderson at icann dot org to provide feedback



Questions